

# ISELCO-I ANNUAL REPORT 2021

**Kaunlarang hatid ng ISELCO Uno,  
kaisa ang mga Member-Consumer-Owner  
sa pagsulong ng dekalidad na serbisyo.**



# 43RD ANNUAL GENERAL MEMBERSHIP ASSEMBLY PROGRAM

PART I - REGISTRATION OF MEMBERS (8:00 am – 10:00 am)  
at ECCO Park

PART II - GENERAL MEMBERSHIP MEETING (10:30 am – 5:00 pm)

1. Prayer (AVP)
  2. Philippine National Anthem - MS. CHRISTINE M. SINAGOSE  
Conducting  
Singing of Isabela Hymn and ISELCO-I Jingle - BOARD OF DIRECTORS  
- DEPARTMENT HEADS  
- SUPERVISORS AND EMPLOYEES
  3. Welcome Address - DIR. PRESLEY C. DE JESUS  
BOD President
  4. Acknowledgment of delegates - DIR. BRENDON R. LAZARO  
BOD Jones/San Agustin
  5. Presentation of Board of Directors,  
Management, Staff & Employees - DIR. MARK LESTER R. CADELIÑA  
BOD Cabatuan/Luna
  6. Intermission Number - GENERATION 2 (G2) METRO DANCERS
  7. Introduction of the Guest of Honor and Speaker - DIR. ANALISA B. LANTICAN  
BOD Alicia
  8. Speech of the Guest of Honor and Speaker - HON. SERGIO C. DAGOOO  
APEC Party-List Representative
  9. Inspirational Speech - ATTY. JANEENE D. COLINGAN  
PHILRECA General Manager & Exec. Director
  10. Intermission Number - ECCO Transformer Band
  11. Awarding of Plaques of Appreciation and Recognition:
    - a. Guest of Honor and Speaker
    - b. Certificate of Recognition to DMCOO
    - c. Prompt Payor Municipality
    - d. Best in Implementation of Livelihood Project
    - e. Outgoing Directors
  12. Intermission Number - DMCOO Officers
- PART III - BUSINESS PROPER
1. Call to Order - DIR. PRESLEY C. DE JESUS  
BOD President
  2. Determination of Quorum and  
Reading of Notice of Annual - DIR. RODOLFO T. CRISTOBAL, JR.  
BOD Secretary
  3. Submission of Annual Report - ATTY. CATHERINE MAY A. ROSETE  
OIC General Manager
  4. President's Report - DIR. PRESLEY C. DE JESUS  
Board President
  5. Agenda:
    - a. ERC-approved CAPEX Application;
    - b. Ratification of the extension of Cooperative term;
    - c. Ratification of the establishment of DZIC 91.9 FM Radyo Kidlat; and
    - d. Others
  6. Open Forum
  7. Raffle Draw





Republic of the Philippines  
**PROVINCE OF ISABELA**  
City of Ilagan

It is my great pleasure to commend the Isabela-I Electric Cooperative, Inc. (ISELCO-I) on their continued success in rural electrification which now covers 502 fully-energized barangays in 13 municipalities and 2 cities, providing our constituents access to reliable electricity, basking in the glow of well-lit streets and brighter homes, and giving hope and optimism in facing the challenges under the new normal.

ISELCO-I serves as an engine of economic growth and development in remote farming communities to growing suburbs across the municipalities of Alicia, Angadanan, Cabatuan, Cordon, Echague, Jones, Luna, Ramon, Reina Mercedes, San Agustin, San Guillermo, San Isidro, San Mateo and cities of Santiago and Cauayan – worthy of an AAA Overall Performance Rating given by the National Electrification Administration.

I also express my sincere appreciation to all who form part of the work force, the men and women of ISELCO-I, the warriors of light who continuously work behind the scenes to ensure uninterrupted power supply crucial to keep people connected at home, hospitals and industries.

As you brace in your golden year and ahead, may you find more reasons to deliver quality service to critical loads such as hospital and medical facilities, government offices, basic utility service providers and small businesses while maintaining your commitment to all member-consumers and the communities you serve.

The full energization of the entire province down to the smallest barangay, is our common pursuit ensuring nobody will be left behind. I am counting on your usual support to continue keeping the lights on during these challenging times. Together let us be the glow that illuminates, not the glare that obscures.

Congratulations ISELCO-I!

**(SGD) HON. RODOLFO T. ALBANO III**  
GOVERNOR



Republic of the Philippines  
**House of Representatives**  
Quezon City, Metro Manila

My warmest greetings and congratulations to everyone!

In this joyous celebration, we not only recall the success we achieved in the past, we also strengthen our ties and invigorate our commitment to the cause of our existence: total electrification in the whole country.

To the Board of Directors, Department Managers, OIC-General Manager Atty. Catherine Alberto-Rosete, the management and staff, and the member-consumer-owners, I offer my warmest congratulations for the celebration of the Annual General Membership Assembly of Isabela-I Electric Cooperative, Inc.. It is my fervent hope that these few words would be able to convey my heartfelt gratitude and appreciation for the hard work you have been doing in pursuit of our noble advocacy.

The achievement of the total electrification program of the government would not be possible without the perseverance of electric cooperatives like ISELCO-I. Your several years in service of your people, yielding excellent results reflected in your Triple A categorization and 100% energization of ISELCO-I's 13 towns and 2 cities, covering 502 barangays, are proof of your tireless dedication in providing the member-consumer-owners a brighter future. Through this Assembly, I am confident that the ISELCO-I family will further commit to address the concerns of our member-consumer-owners to ensure that we will only give the very best quality of service to them.

In behalf of PHILRECA, I would like to extend my unwavering appreciation to my ISELCO-I family for your continuous support of our movement and I wish you have a wonderful celebration on this momentous occasion. Despite the challenges we've been through in the past years, we stand proud today as a testament of everything we achieved.

Isang karangalan ang makasama ang ISELCO-I sa napakagandang layuning makatulong sa bansa at sa mga komunidad. Kayo po ang tunay na ilaw ng ating adbokasiya. Mabuhay po tayong lahat!

Sa PHILRECA, Protektado ang ISELCO-I!

**(SGD) HON. PRESLEY C. DE JESUS**  
REPRESENTATIVE, PHILRECA PARTY-LIST





Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Alicia

Year 2020-2021 had been very challenging due to the dreadful crisis that greatly hurt the global economy, and which effects were greatly felt in the local level. It affected the lives and livelihood of our constituents, which slowed down economic development.

The whole municipality was greatly affected but in spite of the economic slowdown felt by almost all businesses in the municipality, the Isabela-I Electric Cooperative, Inc. (ISELCO-I) was able to maintain its exemplary performance in its 2020-2021 operations based on its Annual Report.

Electricity has now become one of the basic necessities of human beings considering our fast-changing technology and the effects of climate change. The electric cooperative did not cease in its rural electrification efforts by continually constructing and upgrading lines to the purok level in every barangay in its coverage area including this municipality.

I commend ISELCO-I in its provision of uninterrupted power supply, which kept Aliciano's connected to their loved ones away from home during the pandemic making the COVID-19 pandemic response of the LGU less burdensome, and for the company's usual coordination and cooperative response with our Municipal Disaster Risk Reduction and Management Office (MDRRMO) in times of calamities and disasters.

This humble representation believes that provision of electric service will yield more opportunities for improved quality of life, greater access to basic services, and better infrastructure in the municipality.

As our partner in the frontline, in the attainment of our economic goals, the municipal government looks forward to your usual support, cooperation, and responsiveness in the delivery of your service and wish you well in the holding of your 43rd Annual General Membership Assembly (AGMA).

Mabuhay and again Congratulations!

**(SGD) ATTY. JOEL AMOS P. ALEJANDRO, CPA**  
MUNICIPAL MAYOR



Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Angadanan

The Local Government Unit and the people of Angadanan extend their warm congratulations to the officers and members of the Isabela-I Electric Cooperative, Inc. (ISELCO-I) as they celebrate another landmark year of excellence, in providing quality electrification services and energy development programs.

It is the government's mandate to ensure the improvement of the lives of the people it serves, through the provision of greater access to basic services, better infrastructure for rural development, and continued programs for social services. Electrification, being one of the pillars of economic development, is a crucial basic service for people and thus must be provided to all.

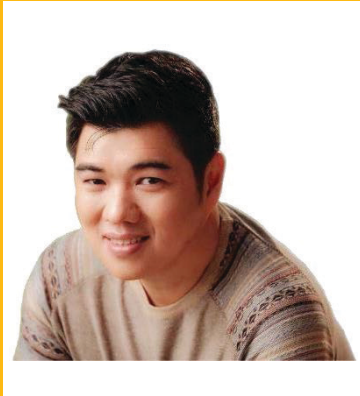
In retrospect, the year 2021 has been a test of true resilience and determination in striving and working for excellence in government service, amidst the unprecedented COVID-19 global pandemic. Despite the challenges faced, ISELCO-I has continued to be the Local Government Unit of Angadanan's partner in providing efficient and reliable electric service, undoubtedly a contributing factor in the Municipality's socio-economic development.

As your organization embarks toward another promising year, rest assured that the Local Government Unit of Angadanan and the officialdom of Angadanan will support your future endeavors and projects in championing the goals of rural electrification. Together we will work to be of best service to our people.

Thank you very much. Mabuhay!

**(SGD) HON. JOELLE MATHEA S. PANGANIBAN**  
MUNICIPAL MAYOR





Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Cabatuan

Greetings from the Land of the Golden Grains and the Home of Kankanen Festival!

I feel elated and truly delighted to manifest my cordial and profound greetings and congratulations to the hardworking Management and Board of Directors of the Isabela-I Electric Cooperative, Inc.

The year 2021 was indeed a challenging and devastating period in world history as the deadly CORONA VIRUS 2019 or COVID-19 continues to spread and became a big health predicament to date. Amidst the pandemic, our LGU still able to adopt relevant programs and implement numerous projects that benefit our constituents with the unparalleled support and assistance of ISELCO-I especially in the provision and delivery of high-quality electric service responsive to the changing consumer's demand. To achieve and deliver progress to our people is one of our quintessential priorities. You can show this commitment through your excellent services in electrification and power distribution. Through the years, ISELCO-I sustainably lives with its mandate of providing efficient, reliable, and affordable electric service through a God-centered and competent human resources, thus, contributing to the improvement of the socio-economic condition of the countryside. With this, we would like to commend ISELCO-I for being an active partner in pursuit of our common goal of securing a bright future to our constituents. Nowadays, progress goes hand in hand with being competitive and industrious. In this regard, toiling hard is best done through collective efforts to enliven our unity and solidarity.

It is my fervent wish that you will always be driven and motivated to work for the betterment of your member-consumer-owners. Remember that the true owners of the Cooperative are the people, hence, you are obliged to take responsibility, ensuring that they will obtain the best service possible. May you continue to formulate better alternatives and craft efficient and effective strategies geared towards a more improved, stable, and reliable ISELCO-I.

Wishing you all a more fruitful and enriching years ahead.

Mabuhay ang ISELCO-I. Mabuhay tayong lahat!

**(SGD) HON. CHARLTON L. UY**  
MUNICIPAL MAYOR



Republic of the Philippines  
**PROVINCE OF ISABELA**  
City of Cauayan

Greetings!

On behalf of the Local Government Unit of Cauayan City, Isabela, I would like to extend our greetings to the officers and members of the Isabela-I Electric Cooperative, Inc. (ISELCO-I). The City Government of Cauayan, Isabela highly commends the Cooperative's unending support being our implementing arm in extending our social responsibilities to the public, particularly with regard to the distribution of power and in providing local electrification.

Rest assured that we will fully support your future endeavors and projects that aim for a continuous, more reliable and efficient delivery of power supply to meet the needs and demands of our electric consumers, and together we will work to be of best service to our people.

Thank you and more power!

**(SGD) HON. BERNARD FAUSTINO M. DY**  
CITY MAYOR





Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Cordon

I convey my warmest felicitations to the men and women behind success of Isabela-I Electric Cooperative, Inc. that continues to garner on overall performance rating of AAA. ISELCO-I has been providing electricity in this part of Isabela for 50 years already. Kudos for 50 years of great accomplishments.

The local government unit through the Local Chief Executive is mandated to prepare and submits its annual report as a way of informing its stakeholders how the LGU funds were utilized for one year. In the same manner, ISELCO-I is preparing its annual report to inform its member-consumer-owners the accomplishments of the Electric Cooperative for one year. More than two years into the Pandemic, ISELCO-I has coped well with the demands of COVID-19 management.

Congratulations and more power!

**[SGD] HON. LYNN M. ZUNIEGA**  
MUNICIPAL MAYOR



Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Echague

Warmest greeting to Isabela-I Electric Cooperative, Inc.!

Through the years, ISELCO-I has remained to be one of the more active partners of the Local Government of Echague in pursuing every Echagueños' dream-that of making Echague a better and brighter place to live in. Since it started its journey in the service of every Echagueños, it has crossed several milestones its 50-year journey of electrifying and lighting up the countryside. Through the years, partnerships has been forged, innovations have been made, technology have been upgraded, new system has been adopted, relevant changes has been made, but the cause remain the same: **BRIGHTEN UP THIS COUNTRYSIDE**. For this, we can never be thankful enough. But, the journey doesn't end.... it, still, has a long way to go.

We still have a long way to go in achieving rural development.

We have always believed in the role of electric cooperatives in rural electrifications; and we have always believed in the great contribution that rural electrification has given to rural development and nation-building.

The town of Echague looks forward to greater opportunities and more productive engagements with a strengthened electric cooperative with empowered MCOs.

Thank you very much!

**HON. FRANCIS FAUSTINO "KIKO" G. DY**  
MUNICIPAL MAYOR





Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Jones

I extend my message with full admiration to the ISELCO-I community. The numbers you have provided us in your communication on this matter, the Profile of ISELCO-I as of December 2021 only proves the dedication, effectiveness and efficiency particularly to the consumers. As specified in your Overall Performance as AAA, this is very impressive, grandiose and noteworthy, a compliance on the parameters; financial, institutional, technical, and reportorial requirements.

ISELCO-I continues to flourish as one of the top Electric Cooperatives; to retain excellent rating in customer satisfaction; to provide electricity at the lowest possible cost; and to always serve according to the cooperative values: integrity, accountability, innovation and community commitment.

We always reach your office for persistence and growth of the community in as much as Programs on Electrification are concerned.

In behalf of the People of Jones, we salute ISELCO-I. We share common goal – the improvement of the socio-economic condition of the Municipality.

Congratulations and Happy Golden Anniversary.

GOD Bless us all.

**HON. LETICIA T. SEBASTIAN**  
MUNICIPAL MAYOR



Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Luna

Mabuhay!

To the member-consumers, Board of Directors, officials and employees of ISABELA-1 ELECTRIC COOPERATIVE INCORPORATED (ISELCO-I), congratulations.

It has always been a great honor to take part to the success and victory of ISELCO-1 as you have an effective and efficient service to the community.

By bringing generated electrical powers for all and providing quality and affordable electric services, we still have hopes of having a prime environment to live in.

Through the Rural Electrification Program, you battle hand in hand, we believe it will surely accelerate community advancement among cities and municipalities up to its furthest areas. This brilliant program will keep accessibility to reach each and every member. However, many more awaits to be energized, and in top of these, we have an open hand and we look forward of working together. Let us continue to combine our dreams to achieve a brighter life in the near future.

Support will always be within your reach, thank you and God bless us all.

**(SGD) HON. JAIME N. ATAYDE**  
MUNICIPAL MAYOR





Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Ramon

GREETINGS!

On behalf of the members-consumer-owners of the Municipality of Ramon, I would like to extend my felicitation as Isabela-I Electric Cooperative, Inc. (ISELCO-I) hold its 2022 Annual General Membership Assembly. The AGMA is a very important event for the general membership to directly participate in the management of the affairs of the Cooperative. As such, I wish each and everyone a successful and meaningful gathering.

The undersigned, as the Local Chief Executive of the Municipality of Ramon, manifests its strong support and dedication in promoting a well-managed efficient, and dependable power distribution services of ISELCO-I.

Thank you and more power!

**(SGD) HON. JESUS D. LADDARAN**  
MUNICIPAL MAYOR



Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of Reina Mercedes

On behalf of the entire town of Reina Mercedes, we would like to extend our warmest greetings to the Management, the Board of Directors, staff, and members of Isabela-I Electric Cooperative, Inc. (ISELCO-I)!

We congratulate everyone involved in the success of ISELCO-I in consistently adhering to good practices of providing excellent power services to the consumers and people of Reina Mercedes. As partner in development, allow to offer my sincerest gratitude for the Cooperative's earnest efforts in pursuing its vision and mission to the fullest. It is my hope that as we collaborate, we will be able to consistently provide quality services to all the consumers and people of Reina Mercedes.

Congratulations for a job well done!

Mabuhay!

**(SGD) ATTY. MARIA LOURDES P. RESPICIO-SAGUBAN**  
MUNICIPAL MAYOR



Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of San Agustin

Warmest Greetings to ISELCO-I family!

It is indeed a great honor and privilege to be a part of your momentous event, reaching your Golden Anniversary.

In behalf of the Local Government Unit of San Agustin, Isabela, I would like to extend my heartfelt congratulations in your five-decade of existence continuously exerting efforts to extend quality and efficient service in making the lives of your member-consumer-owners better and brighter, gaining an exemplary AAA rating despite of the PANDEMIC through the leadership of the Officer-In-Charge General Manager Atty. Catherine L. Alberto-Rosete.

Rest assured that the officialdom and the entire constituency of the Local Government of San Agustin, Isabela will endlessly support the programs and endeavors of ISELCO-I.

MABUHAY!!!

**(SGD) HON. CESAR A. MONDALA**  
MUNICIPAL MAYOR





Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of San Guillermo

Christian Greetings!

Electricity is one of the essential needs of a man in today's time, and without Electric Cooperatives like our Isabela-I Electric Cooperative, Inc. (ISELCO-I), the transmission of electricity to far-flung areas will be nearly impossible. Our Municipality of San Guillermo is one of the recipients of the services of the said Cooperative, we have felt the continuous improvements of facilities brought about by the efficient management of the officers of ISELCO-I and gave us more convenience. Rest assured that the Local Government Unit and the people of San Guillermo will be in continuous support to the Cooperative.

In line with this, I would like to congratulate ISELCO-I for obtaining the highest possible rating score given by the National Electrification Administration on its overall performance in the past years, and in behalf of our beloved constituents, I would like also to thank ISELCO-I for the services rendered to us and for providing our basic needs necessary in our day-in-day-out.

Looking forward for more fruitful and innovative years ahead and know we are one with you in celebrating this event.

God bless and keep safe always!

**(SGD) HON. MARILOU N. SANCHEZ**  
MUNICIPAL MAYOR



Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of San Isidro

Greetings of hope and peace.

Annual Report is one of the more valuable materials which proves the capabilities of the organizations.

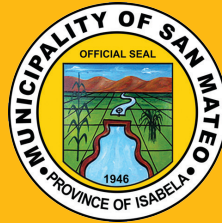
As the country, has been confronted with an increasing vulnerability not just climate change but to new threats such as Corona Virus Disease (Covid-19) this is in order to quickly adopt to the New Normal Environment and continuously fulfill their mandate to be catalysts of progress in the countryside through the Rural Electrification Program.

However, ISELCO-I must not be satisfied, bigger and more complex issues affected the industry. And these shall serve as motivations for the Cooperative to be better than its previous accomplishments. It is encouraged to innovate and keep at pace with the current industry standard which will help the Cooperative be equipped and become positive contributors to nation building.

I commend all the leader and members of Isabela-I Electric Cooperative, Inc. (ISELCO-I) for all the hard work and energy you have rendered to support the growth of your organization. May this be an inspiration for everyone to work hard and in harmony in order to sustain and protect legacies of the Rural Electrification Program (REP) for future generations.

All the best for ISELCO-I and Mabuhay!

**(SGD) HON. VILMER B. BRAVO**  
MUNICIPAL MAYOR



Republic of the Philippines  
**PROVINCE OF ISABELA**  
Municipality of San Mateo

The year 2021 has been challenging for all of us, wherein different sectors, including the electric utility industry, were affected by the COVID-19 pandemic. The implementation of various projects was also affected. However, being at the forefront of the government's policy, Rural Electrification continues to be in place. The government firmly believes that the provision of electric services will improve the quality of life of the people and create a better and more sustainable community.

I am pleased and honored to congratulate the Isabela-I Electric Cooperative, Inc. (ISELCO-I) officers, employees on your accomplishments, contributions, and involvement in the area of Rural Electrification. I recognize your efforts in making the marginalized sectors living in the remote and far-flung barangays electrified and commend you on a job well done. You are our partners in meeting people's needs and enhancing their quality of life.

In addition, I would also like to recognize the continued support of your member-consumer-owners. These member-consumer-owners are the reason why ISELCO-I exists. By providing them with the best power sources that guarantee affordable prices of electricity, we, at the Local Government Unit, are on your side. May you always live up to your purpose.

My LGU family joins me in congratulating you all for your significant contributions to the field of Rural Electrification and the attainment of sustainable development. I believe you still have many plans for the betterment of the electric utility industry, and I look forward to seeing you grow through the years.

Thank you, and may God continue to bless us always!

**(SGD) ATTY. GREGORIO A. PUA**  
MUNICIPAL MAYOR





Republic of the Philippines  
City of Santiago

My warmest greetings to the Officers and Member-Consumer-Owners of Isabela-I Electric Cooperative, Inc. (ISELCO-I) as you celebrate another year of meaningful existence.

The challenges for every Electric Cooperative remain the same - that is the need to deliver long term solutions to the problems and concerns of providing efficient and quality electric services for all types of consumers. Distribute power supply at an affordable rate, minimal to zero power interruptions and to have a reasonable capital expenditure.

Electric Cooperatives, though private in nature, are imbued with public interest. Thus, as we endeavor to another year of providing services to the public may it be able to fulfill its continuing commitment to provide transparent administration and dependable electric services.

In like manner, I encourage fellow Member-Consumer-Owners to participate, engage, and involve ourselves in the activities of ISELCO-I. Together let us put efforts to achieve a regime of affordable, reliable, and sustainable electricity.

Thank you and mabuhay!

**(SGD) HON. JOSEPH S. TAN**  
CITY MAYOR



National Electrification Administration

I congratulate the Isabela-I Electric Cooperative, Inc. (ISELCO-I) on the publication of its 2021 Annual Report.

As you report your well-deserved accomplishments, goals and targets for the succeeding years through this publication, I wish to congratulate you for being a committed partner of the National Electrification Administration (NEA) in the total electrification mandate. Our five decade-long partnership has been indeed a fruitful one, and I feel delighted that ISELCO-I continues to aspire higher to affirm our shared commitments toward operational excellence and better consumer engagement.

While the NEA, in collaboration with the Electric Cooperatives (ECs), made essential accomplishments in bringing power even to the remotest part of the country, there is still much work to be done. With the demands of the present power industry, as new and more complex issues emerged, it is vital for ISELCO-I to reinforce and further enhance its operational competencies in order to effectively address the urgent needs and concerns. Likewise, ISELCO-I must remain strong and competitive in the years ahead that will ensure the safeguarding of the gains and legacies of the Rural Electrification Program.

With your ardent commitment to improve the lives of the rural Filipinos, I am confident that ISELCO-I will continue to surpass the expectations of its 233,268 Member-Consumer-Owners (MCOs) and bring in more sense of vigor and vitality to the Province of Isabela.

Again, congratulations ISELCO-I for this worthy undertaking. May this publication inspire everyone to work in solidarity and continue to uphold the cause of ensuring the welfare and protection of the MCOs. Rest assured that NEA will rally behind your programs and initiatives in our unyielding efforts to energize the countryside.

I wish ISELCO-I all the best! Mabuhay!

**(SGD) HON. EMMANUEL P. JUANEZA**

Administrator, National Electrification Administration



Philippine Rural Electric Cooperatives Association, Inc.

Greetings of Peace and Happiness!

Celebrating the 43rd Annual General Membership Assembly (AGMA), I would like to extend my warmest greetings to ISELCO-I under the leadership of OIC-General Manager Atty. Catherine Alberto-Rosete, the Board of Directors headed by President Presley C. De Jesus, and all employees, officers and member-consumer-owners of ISELCO-I.

I would like to recognize ISELCO-I for its continued service to its member-consumer-owners, providing light in each and every home. With decades-long of unceasing service, you have embodied the true spirit of cooperativism and have shown the importance of unity and partnership.

As you celebrate your Annual General Membership Assembly, I want to express my utmost gratitude to all who are continuously believing and supporting our advocacies and movement towards Rural Electrification. May your commitment in fulfilling our goals serve as an inspiration and motivation for others to reach higher and may this celebration be a start of another strong and resilient ISELCO-I who is ready to face whatever may lie ahead.

May your achievements and success cement your resolve to bring our advocacies at the forefront for the benefit of the communities that we serve. Rest assured that PHILRECA, as your association, will always be in your service and will fight in solidarity with you towards rural development.

**(SGD) ATTY. JANEENE DEPAY-COLINGAN**  
General Manager & Executive Director, PHILRECA





ISABELA-I ELECTRIC COOPERATIVE, INC.  
Victoria, Alicia, Isabela

THE MEMBERS OF THE BOARD OF DIRECTORS  
Isabela-I Electric Cooperative, Inc.  
Victoria, Alicia, Isabela

Ladies and Gentlemen:

I have the honor to present and submit the Annual Report of the Isabela-I Electric Cooperative, Inc. (ISELCO-I) for the year ending December 2021.

The report covers the Cooperative's operations with some comparative figures from 2020. The following statistics are hereby presented for your information and guidance.

SGD. ATTY. CATHERINE MAY L. ALBERTO-ROSETE  
Officer-In-Charge General Manager  
ISELCO-I



# DEPARTMENTAL ACCOMPLISHMENT REPORTS 2021

Office of the General Manager | Institutional Services Department | Finance Services Department  
Technical Services Department | Energy Trading Services Department  
North Area Operation Management Department | South Area Operation Management Department

# OFFICE OF THE GENERAL MANAGER

**“Our belief at the beginning of a doubtful undertaking is the one thing that assures the successful outcome of any ventures” -William James**

Through the unity of the Member-Consumer-Owners (MCOs), the Members of the Board of Directors, the Management through the leadership of Engr. Virgilio L. Montano, and all its Employees, the Isabela-I Electric Cooperative, Inc. (ISELCO-I) once again achieved another milestone of success.

For Year 2021, despite being the toughest year the Cooperative had faced, it still stood on its ground to deliver efficient and reliable services to its member-consumer-owners more than expected. Persistence and determination were the keys of its maintaining success. Its solid collaboration with the MCOs created an exemplary performance, bringing extraordinary achievements amidst the COVID-19 pandemic. This year recognized the assertion of the Cooperative’s battle towards the fulfillment of its vision and mission which are vital, especially in battling with the pandemic. Hence, the Cooperative, through the supervisions of the General Manager and Chief Executive Officer, Engr. Virgilio L. Montano, and Board President and Representative to the Congress of PHILRECA Partylist, Cong. Presley C. De Jesus, performed boundless and outstanding services, which shown in its remarkable achievements, which satisfied the Cooperative’s Member-Consumer-Owners.

With the unrelenting willpower to serve, ISELCO-I earned excellent awards from the Philippine Rural Electric Cooperatives Association Inc., (PHILRECA) during the 42nd PHILRECA Convention and Annual General Membership Meeting held on August 27, 2021, as enumerated:

## GOLD STELLAR AWARD

The Gold Stellar Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for attaining collection efficiency despite constraints and restrictions. This achievement was reached with determination, perseverance, and diligence, which resulted to the financial stability and sustainability of the EC.

## TEAM AWESOME AWARD

The Team Awesome Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for extending its full support to the movement, and garnering the highest number of attendees during the celebration and commemoration of the achievements of the rural electrification movement.

## PARAMOUNT ACHIEVEMENT AWARD

The Paramount Achievement Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for its exemplary performance in the pursuit of total electrification and sustainable rural development, notwithstanding all difficulties confronting the rural electrification movement.

## MODEL MEMBER-EC AWARD

The Model Member-EC Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for fulfilling its financial obligations and set all payments for webinars, trainings, and other events and services of PHILRECA.

## LIMELIGHT AWARD

The Limelight Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for standing as a front runner in the pursuit of total electrification and sustainable rural development, notwithstanding all challenges confronting the rural electrification movement.



#### PROMPT PAYOR AWARD

The Prompt Payor Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for its commitment to timely and efficient settlement of its annual dues as a member-EC of PHILRECA, which contributed to PHILRECA's outstanding collection efficiency.

#### EC MULTIMEDIA AWARD

The EC Multimedia Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for its continued pursuit in extending its reach to its member-consumer-owners through creation of a social media page.

#### MCO CHAMPION AWARD

The MCO Champion Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for having an organized member-consumer-owners in the barangay level, and empowering the MCOs to become advocates of the rural electrification movement.

#### LEADING EC IN HEALTH AND WELLNESS PROGRAM AWARD

The Leading EC in Health and Wellness Program Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for promoting and enhancing the health and wellness of each and every EC employee, through implementation of programs in the midst of pandemic and crisis.

#### ACE OF ARMOR AWARD

The Ace of Armor Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for showing an embodiment of the advocacies, vision and mission of the movement, and exemplifying the unity and oneness of all Electric Cooperatives (ECs) in the midst of pandemic and crisis.

#### DIGITAL TRANSFORMATION AWARD

The Digital Transformation Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for promoting the use of sustainable and environment-friendly energy sources through implementing Renewable Energy Project in its coverage area/s.

#### OUTSTANDING RADIO PROGRAM EXCELLENCE AWARD

The Outstanding Radio Program Excellence Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for being recognized in its efforts in establishing a radio program that exemplified commitment to community service, genuineness and accuracy of news and information.

#### CONSTANT CONTRIBUTOR AWARD

The Constant Contributor Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for its continuous support and commitment to the goal of the One EC Network Foundation, Inc. (OECNF), which uplifted the lives of our brothers and sisters in the sector.

#### KEY CONTRIBUTOR AWARD

The Key Contributor Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for its commitment to its timely and efficient submission of reports, responses to surveys, and other compliances to PHILRECA, in pursuit of the sector's goals and advocacies for the Electric Cooperatives (ECs) and Member-Consumer-Owners.

#### BUSINESS INNOVATION AWARD

The Business Innovation Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for being recognized in its establishment of a Gasoline Station, a pursuit of transformative and innovative ideas for the development of its Electric Cooperative and its community.

### CHAMPION OF THE ONE EC NETWORK FOUNDATION AWARD

The Champion of the One EC Network Foundation Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for carrying out the vision-mission of the One EC Network Foundation, Inc., by providing basic social and economic services to beneficiaries in the midst of pandemic and crisis.

### KADIWA NI ANI AT KITA AWARD

The Kadiwa ni Ani at Kita Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for its active engagement in the community through implementation of Kadiwa Ni Ani at Kita, which aimed in providing accessible and affordable food supply to households, and sources of livelihood to our brothers and sisters in the community.

### EXTRA MILE AWARD

The Extra Mile Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for its implementation of the Pantawid Liwanag Program 2 - an initiative, in partnership with the Government Frontline Agencies, which aimed to uplift the lives of the MCOs and mitigate the impact of these challenging times

### HEART OF THE COMMUNITY AWARD

The Heart of the Community Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for its implementation of the Pantawid Liwanag Program 3 - an initiative, in partnership with the Government Frontline Agencies, which aimed to uplift the lives of the MCOs and mitigate the impact of these challenging times.

### BAYANIHAN AWARD

The Bayanihan Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for its conduct of Community Pantries, which extended help and assistances to the member-consumer-owners during these challenging times.

### COMPASSION IN THE FACE OF ADVERSITY AWARD

The Compassion in the Face of Adversity Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for its recognition in taking cognizance of the plight of the member-consumer-owners, and showing compassion through the implementation of the 'No Disconnection Policy' in the midst of pandemic and crisis.

### DIAMOND SERVICE AWARD

The Diamond Service Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for establishing the Corporate Communications and Social Marketing Office (CCSMO), which ensured good public relations, and built stronger presence in the community in the midst of pandemic and crisis.

### ONE EC SIGNAGE AWARD

The One EC Signage Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for exhibiting and showing its united front and affiliation with the National Electrification Administration (NEA), One EC-MCO Movement, PHILRECA, and One EC Network Foundation in the midst of pandemic and crisis.

### STATE-OF-THE-ART WORKPLACE AWARD

The State-of-the-Art Workplace Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for maintaining a model workplace conducive for the optimal performance as they attain the goals of the rural electrification movement.

### THE IRON PILLAR AWARD

The Iron Pillar Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for its active engagement and participation to the trainings, webinars, and other activities of PHILRECA, in pursuit of Rural Electrification and Development amidst all challenges confronting the rural electrification movement.



### STRENGTH IN NUMBERS AWARD

The Strength in Numbers Award is awarded to Isabela I Electric Cooperative, Inc. (ISELCO-I) for encouraging and supporting its officers and employees to partake in trainings, webinars, and other activities of PHILRECA, in pursuit of Rural Electrification and Development amidst all challenges confronting the rural electrification movement.

### DIGITAL TRANSFORMATION AWARD

The Digital Transformation Award is awarded to Isabela-I Electric Cooperative, Inc. (ISELCO-I) for its establishment of a Mobile Application for EC Services to MCOs, and for being an outstanding member-EC of PHILRECA, notwithstanding all difficulties confronting the rural electrification movement.

ISELCO-I achievements mirrored the unyielding purpose and firm service of the Cooperative, bounded and confronted all challenges in the midst of pandemic and crisis. Exceptional manpower and harmony became its greatest motivation to surpass all difficulties, and be able to attain its goals and objectives, not just to uplift the lives of its MCOs, but also to empower and motivate them. With vigorous efforts, ISELCO-I and its MCOs tied up to continue a strong bond and harmonious relationship.

Moreover, the establishment of DZIC 91.9 Radyo Kidlat FM, became an aid in providing enlightenment, knowledge, and substantial information to its MCOs, such as the Cooperative's activities, scheduled power interruptions, and Cooperative's programs that integrates its Corporate Social Responsibilities (CSR) to its MCOs. This brought laudable force in continuing its provision of efficient and reliable services. It also exemplified commitment to the community on giving genuine and accurate news and data, to eliminate negative and false information against the Cooperative. With the headship of Engr. Virgilio L. Montano, the Cooperative stood and remained on its current status. ISELCO-I sustained its best practices through promoting good public relations, uplifting lives, extending help and assistances to its MCOs, and spreading extreme determination, leading to the mitigation of negative impacts to the Cooperative, especially during these challenging times.

The success of the Cooperative is the beginning of its sustainability. Attaining its success, while surpassing all its challenges, won't be the end of its journey. It will be a continuing progress and success, which assures a more efficient, effective, and reliable electric service.



# INSTITUTIONAL SERVICES DEPARTMENT

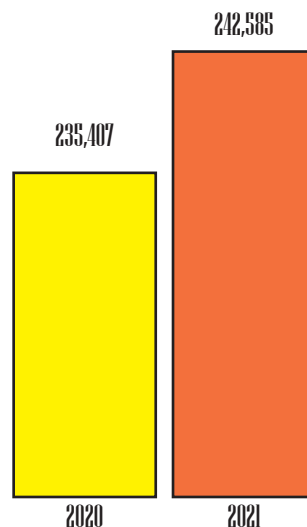
Year 2021, ISD was driven to develop and operate with resilience given the rigorous restrictions on social interaction and access to community spaces because of the COVID-19 pandemic. These did not prevent the Cooperative in carrying out its duties, rather, adapted to the foregoing situation.

Committed to realize the advocacies of the One EC-MCO Movement, ISELCO-I continuously showed its support by establishing different programs in uplifting the lives of its MCOs.

The following demonstrates the accomplishments made through the concerted effort of the ISD personnel.

## Status of Membership

Number of the Member-Consumer-Owners of the Cooperative expanded as of December 2021; with a total of 242,585 membership, an increase of 3.00% compared to last year's 235,407 with a difference equivalent of 7,178 new members.



## Membership status per town/city for 2020-2021:

NORTH AREA							
YEAR	ALICIA	ANGADANAN	CABATUAN	CAUAYAN CITY	LUNA	REINA MERCEDES	SAN GUILLERMO
2020	22,132	9,607	10,796	38,070	5,124	6,113	4,264
2021	22,630	9,801	11,043	39,529	5,332	6,282	4,405

SOUTH AREA								
YEAR	CORDON	ECHAGUE	JONES	RAMON	SANTIAGO CITY	SAN AGUSTIN	SAN ISIDRO	SAN MATEO
2020	11,898	22,847	12,940	14,107	47,047	3,350	7,091	20,021
2021	12,137	23,666	13,270	14,640	48,705	3,400	7,296	20,405

## Connection status per town/city for 2020-2021:

NORTH AREA							
YEAR	ALICIA	ANGADANAN	CABATUAN	CAUAYAN CITY	LUNA	REINA MERCEDES	SAN GUILLERMO
2020	20,315	9,349	10,280	39,092	4,758	6,247	4,207
2021	20,734	9,502	10,504	40,428	4,946	6,416	4,257

SOUTH AREA								
YEAR	CORDON	ECHAGUE	JONES	RAMON	SANTIAGO CITY	SAN AGUSTIN	SAN ISIDRO	SAN MATEO
2020	11,576	21,518	11,950	13,416	46,578	1,796	6,165	18,850
2021	11,788	22,247	12,258	13,874	47,907	1,842	6,349	19,252



## Sitio Electrification Program (SEP)

The Cooperative, in its efforts to energize the nonstop emergence of sitios, as mandated by the government through the National Electrification Administration, the mission of total electrification of the country, leaving no household behind without electricity, is not carried out due to the COVID-19 pandemic.

## Mortuary Assistance

Qualified beneficiaries may avail of mortuary assistance upon the death of the person registered in the kilowatt hour meter. After accomplishing the required documents, three thousand pesos monetary assistance is given to the bereaved family. For the year 2021, the total amount of mortuary assistance extended by the Cooperative to 1,659 beneficiaries is Php. 4,977,000.00. Barangay Member-Consumer-Owner Organization Mortuary Assistance has nine recipients with a total of Php. 90,000.00 while District Member-Consumer-Owner Organization has four amounting to Php. 60,000.00.

## MCO Organization – Livelihood Program and participation of DMCOO

With the completion of electing Member-Consumer-Owners Organization Officers, ISELCO-I advocates for the different municipalities, cities, and special sectors to develop a project proposal for their livelihood program. A seed money amounting to Fifty thousand Pesos (P50,000.00) will be awarded to the group as their starting fund. The program seeks to improve the state of life of the ISELCO-I MCOs by offering them the opportunity to start a small business to help them sustain their everyday living in the community.

Three (3) Municipalities, namely San Guillermo, San Agustin, and Alicia, were approved of their project proposals and awarded the seed money during the execution of the signing of the contract between ISELCO-I and the recipients shown below:

<b>District Member-Consumer-Owners Organization (DMCOO)</b>			
<b>Municipality</b>	<b>DMCOO Chairman</b>	<b>Project</b>	<b>Date of Approval</b>
San Guillermo	Josie Valdez	Duck raising	August 5, 2021
Angadanan	Angelina Guiab	Chicken poultry	December 13, 2021
Alicia	Librendo Vilorio	Local wine reselling and rebranding	December 13, 2021

Other municipalities are still on the preparation of their proposed project along with their feasibility study like:

<b>Municipality</b>	<b>Proposed Project</b>
Reina Mercedes	Rice reselling
Ramon	Swine raising
San Agustin	Swine raising
Echague	Cooking oil reselling
Cabatuan	Rice coffee reselling
Luna	Chicken poultry
San Mateo	Monggo processing/Buy and sell



Member-Consumer-Owners actively participated in various programs of Philippine Rural Electric Cooperatives Association, Inc., National Electrification Administration, and the Cooperative. Likewise, led information drives to their areas together with ISELCO-I personnel.

### **ECCO Facilities**

ISELCO-I launched the newly built Electric Cooperative Consumer-Owned (ECCO) facilities at ISELCO-I Headquarters.

The information dissemination of the Cooperative with the goal of educating MCOs have been made easier through broadcasting with the newly constructed and installed ISELCO-I Radyo Kidlat 91.9 FM. With this, the Cooperative will be able to convey news and information concerning its operations and different programs, thereby expanding its reach to more MCOs. The radio station also serves as an avenue in amplifying EC advocacies and initiatives. The ECCO Waters provides safe drinking water to employees as well as to MCOs when they get to visit ISELCO-I Offices, during MCO meetings, and assemblies. While the ECCO Park offers a tranquil space to rest and an avenue to celebrate memorable events of the Cooperative and MCOs.



### **Information Education Campaign (IEC) Programs**

The government's Inter-Agency Task Force (IATF) tightens the restrictions for community assemblies in the country. Consequently, the Cooperative intensifies media releases of information to MCOs regarding its operations, activities, and updates through its official organ – ElektriKoop News: Silaw Ti Isabela; ISELCO-I Facebook Page; website; and radio programs as part of the Cooperative's information education campaign.

In addition to the IEC programs and activities of the Cooperative, ISD includes the quarterly issuance of ElektriKoop News: Silaw Ti Isabela organ in order to keep our MCOs well-informed and updated on the different issues and concerns of the Cooperative. MCOs are also encouraged to submit their own composition of articles or poems to be included in the publication. This is geared towards building a strong relationship with MCOs as partners in bringing sustainable development and socio-economic progress.

Announcements and news concerning the Electric Cooperative's operations, other pertinent information on EC policies, guidelines, programs, and projects, likewise, announcement of scheduled power interruptions are regularly posted on the official Facebook Page of ISELCO-I, as well as posting of educational materials at Branch Offices through infographics and videos about the basic purpose of a distribution utility. This is part of empowering the Cooperative's member-consumer-owners.



## ISELCO-I Hour

To further strengthen our information campaign, the Cooperative is maintaining its radio programs which has been aired regularly at Bombo Radyo DZNC – Cauayan City, every first Saturday of the month, from 11:45 am -12:00 nn; DWDY AM 1107 KHZ, every second Friday of the month, from 4:00 pm – 4:30 pm; DWSI 864 KHZ Sonshine Radio, every third Friday of the Month, from 3:30 pm – 4:00 pm. This activity was maintained by the Cooperative to provide adequate information to our MCOs in far flung areas. Plugging notices and public announcements were also aired on the said radio stations.

The Cooperative, through the increasing efforts of ISD, provided a continuous flow of information accessible to the ISELCO-I official website for our MCOs' ready reference and for public-wide dissemination.



## Assembly meetings, face-to-face, and virtual meetings

To enhance member-consumer-owners' compliance and support to Co-op policies and programs, intensified IEC were undertaken through limited assemblies, face-to-face, and virtual meetings. The Cooperative strictly followed the IATF minimum health protocols in conducting said activities amidst the pandemic. The Board of Directors, District Member-Consumer-Owners Organization Officers, and ISD personnel relentlessly conducted IEC with heightened community involvement.

District Member-Consumer-Owners Organizations received regular meetings virtually to kept them well-informed; to air out their concerns and queries regarding the Cooperative's operations and work together in seeking solutions. The Cooperative believes that strong and empowered MCOs are of great importance if the MCOs feel that every issue is well addressed. Organizing and empowering are very appropriate to secure favorable public opinion and create MCOs wide partnership and support to and among civil society groups.



## Corporate Social Responsibility Programs: TV distribution, Free Kilowatt Hour Meter, and Solar Street Light

Moving forward to a better participation of MCOs regardless of what challenges the community faces, the Cooperative continuously offered pro-social activities to its member-consumer-owners. It encouraged MCO engagement and involvement to activities and operations of ISELCO-I.

With the joint effort of PHILRECA Party-List and ISELCO-I, both hand in hand, delivered television units to municipalities and cities within the coverage area, served as a channel for viewing the different activities of the Co-op, use for virtual meetings, preview informative or educational videos, and other related activities or materials. Likewise, the compilation of ISELCO-I audio visual presentations about MCO responsibilities, Co-op policies, and best practices was provided in a flash drive for their ready reference.



Provision of free Kilowatt Hour Meters and service drop wires for residential customers were granted to indigent family households as part of the Organization's Corporate Social Responsibility. As per record, one thousand eight hundred seventy-five (1,875) families were benefitted in the year 2021. Additionally, various barangays were also given free solar powered streetlights.



### KWH Meter Awarded to Indigent Household Owners

Santiago City	80
Cordon	58
San Mateo	454
Ramon	183
Echague	225
San Isidro	40
Jones	70
San Agustin	4

Cauayan City	51
Reina Mercedes	46
Luna	151
Cabatuan	116
Alicia	277
Angadanan	33
San Guillermo	87

The Pantawid Liwanag Program (PLP) under the initiative of PHILRECA Party-List continuously aided MCOs through its fourth PLP across the coverage area of ISELCO-I. Whereby, one hundred (100) MCO lifeliners were given cash assistance with a total amount of Php. 300,000.00 in coordination with the Department of Social Welfare and Development (DSWD). Fifty percent of the received financial assistance were applied as payments to their electric bills.

### Implementation of workforce schedule

In the events of lockdown due to COVID-19, alternative work arrangement through skeleton workforce, work-from-home scheme, and 24/7 hotlines was implemented to prevent the virus from spreading in the workplace. ISELCO-I adopted a flexible work arrangement for its employees to keep the day-to-day operation running.

As part of the Cooperative's Health and Wellness Program during pandemic, the Human Resource Management and Development Division enjoined all employees to attend virtual forum on health, wellness, and COVID-19 updates through the initiatives of the Co-op physician Dr. Edilberto H. Crabajal, Jr. and Dr. Joan Mae V. De Jesus, Co-op dentist. The medical clinic through the Co-op Nurse also, encouraged the employees to get a jab of COVID-19, pneumococcal, and flu vaccines for additional layer of health protection from the virus. Likewise, some local government units offered the same with full services.

With the aim to upgrade and enhance the employees' ability and skills, the Human Resource Management and Development Division helped workers to adjust to the new work environment set up, hence, ISELCO-I HR practitioners joined the first ever HR Summit hosted by PHILRECA, with a theme "Influencing Co-op Employees and Making A Difference in the Rural Electrification Movement". The virtual event is about EC Labor Management Committee, HR Management Towards a Sustainable "New Normal", and Best practices of HR managements. This enable the timely exposure of the practitioners with fresh insights and new perspective to remind them of their valuable contributions, particularly in Co-op and the rural electrification movement.



## Webinars

Amid the unprecedented restriction on face-to-face seminars, workshops, and trainings, the Cooperative have responded by developing remote learning strategies. Activities for skills development and new learning sessions are done virtually for the employees.

The following seminars were conducted:

<b>Title</b>	<b>Participants</b>	<b>Provider</b>
EC Secretaries' Summit	EC Secretaries	PHILRECA
Physical and Health Awareness	Management & Employees	PHILRECA
Electric Cooperatives Consumer Welfare Officer Summit	EC CWOs	PHILRECA
Using Social Media as Customer Communications Channel	News and Media Bureau	PHILRECA
EC Meter Readers Summit	Meter Readers	PHILRECA
Cooperative Management Course (CMC II) - Strategic Thinking	Management	NEA
EC Tellers Summit	Tellers	PHILRECA
Seminar on Utility Accounting and Information Systems Audit	Accountants	NEA
Area Managers and Area Supervisors' Convention	Area Managers & Supervisors	PHILRECA
An Introduction to Competencies for Electric Cooperatives	Management & Directors	NEA
NEA-EC Consultative Conference 2021	Directors	NEA
Online Seminar on Fraud Auditing	Auditors	NEA
Virtual Forum on Health, Wellness, and COVID-19 Updates	Management and Employees	ISELCO-I
Communications Training for Social Media Practitioners and Information Officers	News and Media Bureau	PHILRECA
Human Resource in Electric Cooperatives (HRECA) Summit	Human Resource personnel and Staff	PHILRECA
Webinar On The Development of Renewable Energy Programs and Projects	Management and Employees	PHILRECA
Taking care of one's mental: A helpful Hint to Thrive & Survive in Times of Pandemic	Managers and Supervisors	NELECA

## ISELCO-I at Forty-nine

Forty-Nine (49) years have passed since the humble start of Isabela-I Electric Cooperative, Inc., contributing to the fulfillment of the Rural Electrification in the Philippines. ISELCO-I had been providing continuous electricity to its MCOs, from 42,337 household connections, the figures rise up to 242,585 as of December 2021. The theme of the founding anniversary was aligned to the theme of Bayanihan Act III which states, "Arise as One: Championing National Development and Building Sustainable Communities through Rural Electrification". One of the highlights of the founding anniversary was the giving of honor to employees who rendered years of service to the Cooperative.



### Annual Physical Examination

With the annual physical check-up program provided by the Cooperative, employees are required to enroll in an HMO to monitor their health conditions and ensure that employees' health aid are in good state in performing and fulfilling their tasks. This is also one way of assessing the status of possible diseases and likewise, identifying any health issues/concerns and treat it as soon as possible. Healthy employees can create an effective, efficient, and conducive place of working environment.



### Community Pantry

In solidarity with the National Cooperative Month 2021 celebration held on October 29, 2021, the MCO Community Pantry once again opened in the branch offices of Cauayan City and Santiago City. It aimed to provide foods directly to the needy or to the local residents who suffer from hunger and those who do not have enough money to buy. MCOs nearby are the beneficiaries of said activity.

It was held simultaneously by the 121 Electric Cooperatives in the country and it was spearheaded by the Philippine Rural Electric Cooperatives Association, Inc. (PHILRECA) in gratitude for the unyielding support of MCOs to each Cooperative. It is one way to reach out to people severely affected during the COVID-19 pandemic.



### Christmas Program

It has been a tradition of Filipinos to celebrate the season of Christmas. Employees gathered at the ECCO Park in celebration of the 2021 Christmas Party. Board of Directors shared their messages recognizing the relentless support and sacrifices of the employees in the sector. They also emphasized the great help of the ongoing Information Education Campaign of the Cooperative to provide the right information to MCOs, especially in this time of pandemic. The different departments showed their gratitude to the Cooperative through dancing and singing with a variety of music coming from the Transformer Band.

This is also a day to give thanks to our Lord and savior Jesus Christ, and the Cooperative's way to acknowledge the services done by its employees. Recognizing their collective efforts in realizing the mission and vision of the One-EC MCO Movement.



### New Procured Co-op Vehicles

New procured vehicles and equipment of the Cooperative in line with its mission to provide for a more reliable electric service responsive to consumer's demand.

2 units	Ten (10) Wheeler Hino with Borer
2 units	Hino Manlift
2 units	Hino Tadano
1 unit	Forklift

The two units of Ten wheeler Hino with borer were deployed to North and South Area together with the other two units of Hino manlift. Two units of Hino Tadano were designated to Ramon and Echague Branch Offices. Whereas, the Forklift is utilized in the Cooperative's warehouse for efficient and prompt service to member-consumer-owners, and releasing of materials to technical work groups from the different branch offices.

The Administration and General Services Management oversees the continuous periodic maintenance of the Cooperative vehicles and equipment. As a result, uninterrupted day-to-day operations is expected for fieldworkers.





# FINANCE SERVICES DEPARTMENT

On the financial aspect of the Cooperative's operation, ISELCO-I was able to avail the Prompt Payment Discount (PPD) and Collection Efficiency Discount (CED) from San Miguel Energy Corporation for the payment of contracted power supply.

Billing Period	Prompt Payment Discount (in Peso)	Collection Efficiency Discount (in Peso)
Dec.26 to Jan. 25, 2021	3,525,032.28	4,915,805.52
Jan. 26 to Feb. 25, 2021	3,442,175.99	4,412,192.07
Feb. 26 to Mar. 25, 2021	3,002,671.01	4,936,867.69
Mar. 26 to Apr. 25, 2021	5,280,822.19	7,802,744.86
Apr. 26 to May 25, 2021	5,983,707.52	5,605,435.46
May 26 to June 25, 2021	3,599,283.24	7,212,394.84
June 26 to July 25, 2021	4,416,537.67	7,794,991.24
July 26 to Aug. 25, 2021	6,278,953.45	8,265,647.27
Aug. 26 to Sept. 25, 2021	6,583,730.51	7,635,235.45
Sept. 26 to Oct. 25, 2021	6,572,057.52	6,678,997.06
Oct. 26 to Nov. 25, 2021	6,134,780.74	6,810,031.39
Nov. 26 to Dec. 25, 2021	5,997,836.70	4,406,876.24
<b>TOTALS</b>	<b>60,817,588.82</b>	<b>76,477,219.09</b>

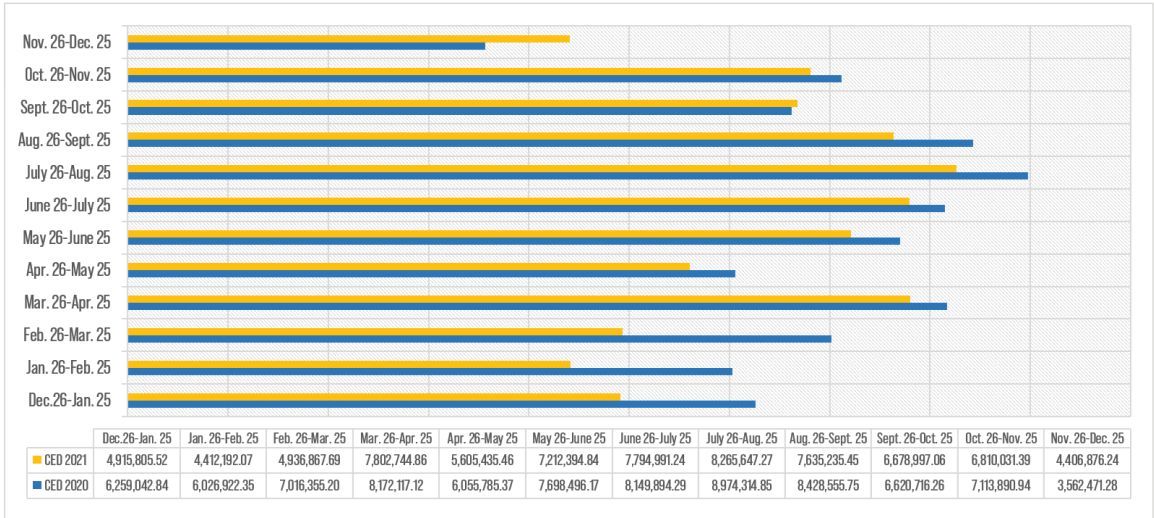
2020 and 2021 PPD Comparison (in Peso)



	Dec.26-Jan. 25	Jan. 26-Feb. 25	Feb. 26-Mar. 25	Mar. 26-Apr. 25	Apr. 26-May 25	May 26-June 25	June 26-July 25	July 26-Aug. 25	Aug. 26-Sept. 25	Sept. 26-Oct. 25	Oct. 26-Nov. 25	Nov. 26-Dec. 25
PPD 2020	4,622,626.15	4,091,187.86	3,946,064.52	4,598,374.52	4,829,739.66	5,013,784.71	5,207,946.21	4,885,946.90	4,785,317.95	5,219,815.24	4,504,719.05	4,185,824.28
PPD 2021	3,525,032.28	3,442,175.99	3,002,671.01	5,280,822.19	5,983,707.52	3,599,283.24	4,416,537.67	6,278,953.45	6,583,730.51	6,572,057.52	6,134,780.74	5,997,836.70



## 2020 and 2021 CED Comparison (in Peso)

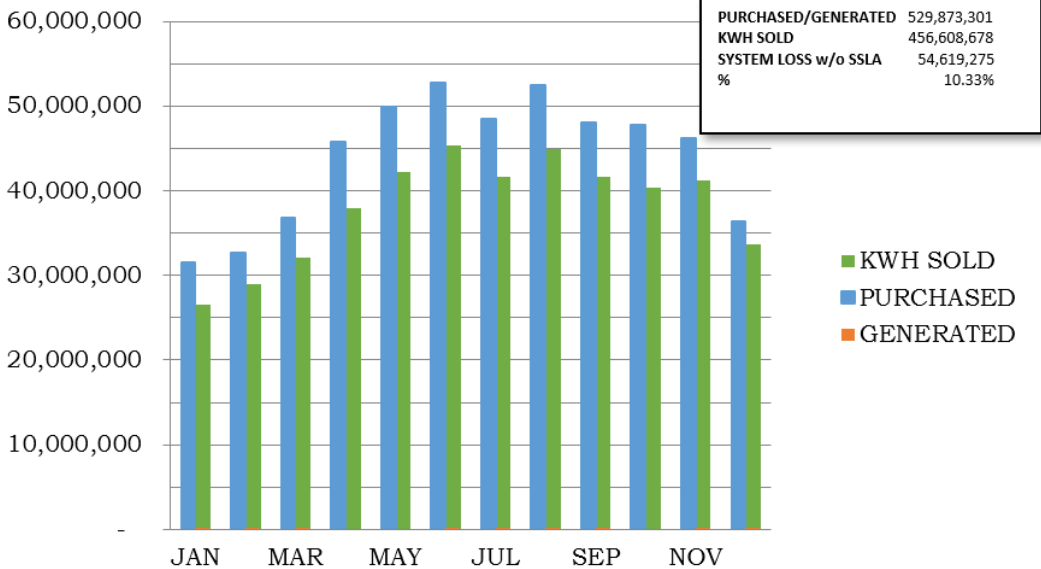


2021	PURCHASED (kWh)	GENERATED (kWh)	TOTAL (kWh)	KWH SOLD
JAN	31,552,854	113,514	31,666,368	26,506,316
FEB	32,655,090	103,477	32,758,568	29,007,873
MAR	36,822,094	73,511	36,895,605	32,131,980
APR	45,718,118	-	45,718,118	37,990,584
MAY	49,953,422	-	49,953,422	42,282,938
JUN	52,710,722	140,174	52,850,895	45,289,515
JUL	48,496,153	131,396	48,627,549	41,577,221
AUG	52,410,848	142,961	52,553,809	44,976,641
SEP	48,078,797	66,376	48,145,173	41,609,946
OCT	47,781,931	-	47,781,931	40,414,638
NOV	46,213,760	162,113	46,375,873	41,144,761
DEC	36,438,070	107,920	36,545,990	33,676,264
<b>TOTAL</b>	<b>528,831,859</b>	<b>1,041,442</b>	<b>529,873,301</b>	<b>456,608,678</b>

For the year 2021, power purchased increased to 6.88% compared to year 2020, with a difference of 35,182,1562 kWh. Whereas, generated power has increased to 1,041,442 kWh compared to previous year's 974,640 kWh with a difference of 66,802 kWh.

KiloWatt hour sold for the year 2021 was higher with a total amount to 456,608,67 kWh. A difference of 32,346,482 kWh compared to previous year's 424,262,196 kWh sold or a 7.34% increase.

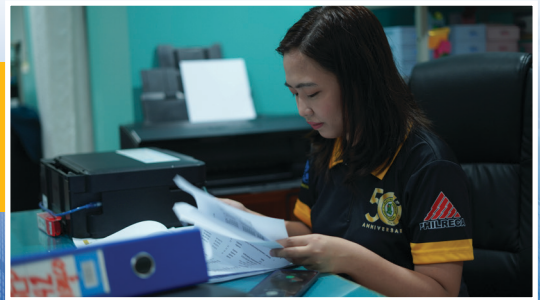
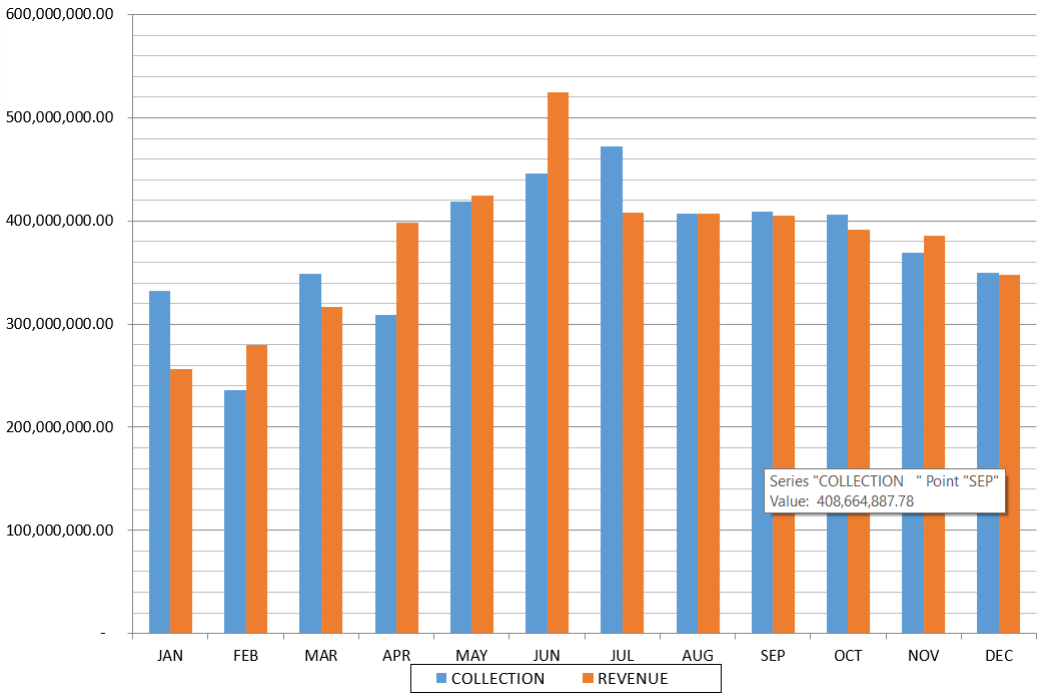
### 2021 KWH GENERATED / PURCHASED & SOLD CHART



### 2021 Collection and Revenue (in Peso)

2021	COLLECTION	REVENUE
JAN	332,445,623.47	256,829,300.06
FEB	235,627,618.03	279,308,847.17
MAR	348,520,022.93	316,684,747.21
APR	308,506,270.60	398,023,574.54
MAY	418,934,079.47	424,933,641.25
JUN	446,305,190.64	525,194,909.01
JUL	472,089,762.86	408,409,336.33
AUG	407,357,213.64	407,357,213.64
SEP	408,664,887.78	405,335,339.08
OCT	406,370,034.55	391,798,919.86
NOV	369,361,267.32	385,485,903.83
DEC	350,062,063.40	347,894,198.69
<b>TOTAL</b>	<b>4,504,244,034.69</b>	<b>4,547,255,930.67</b>

## 2021 Collection and Revenue Chart (in Peso)



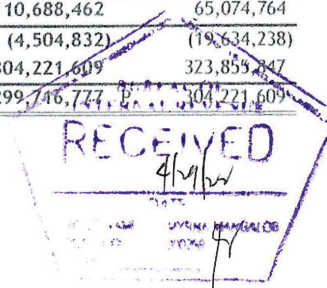
ISABELA I ELECTRIC COOPERATIVE, INC.

STATEMENT OF CASH FLOW

FOR THE YEARS ENDED DECEMBER 31, 2021 AND 2020

	2021	2020
<b>OPERATING ACTIVITIES</b>		
Net income (loss)	P 6,026,897 P	119,842,828
<i>Adjustments to reconcile net income to net cash provided by operations</i>		
Depreciation	93,214,716	84,473,383
Uncollectible Accounts	1,900,696	5,024,036
Income from Government Grant	(4,460,666)	(4,504,661)
Correction of errors	5,643,853	8,976,583
Operating cash flows before working capital changes	102,325,496	213,812,169
<b>Decrease (Increase) In:</b>		
Trade and other receivables	(213,027,431)	(100,009,951)
Inventories	(17,634,995)	3,539,916
Other current assets	15,973,318	(24,327,930)
<b>Increase (Decrease) In:</b>		
Trade and other payables	20,018,564	(39,664,586)
Short Term Loans	48,733,260	7,103,140
Current portion on long-term debts	7,409,182	(8,788,467)
Net cash provided by operating activities	(36,202,606)	51,664,292
<b>INVESTING ACTIVITIES</b>		
<b>Decrease (Increase) In:</b>		
Property, plant and equipment	(116,070,547)	(141,920,994)
Construction work in progress	1,935,976	12,322,877
Restricted funds	18,253,592	226,360
Other non-current assets	16,890,292	(7,001,537)
Net cash provided by investing activities	(78,990,687)	(136,373,293)
<b>FINANCING ACTIVITIES</b>		
<b>Increase (Decrease) In:</b>		
Membership contributions	465,928	427,480
Donated capital	0	(74,211)
Members' contributed capital	102,715,224	95,901,755
Long-term borrowings	5,909,808	(20,219,383)
Consumers deposit	5,572,609	(8,189,876)
Retirement & Gratuity Payable	(3,975,107)	(2,771,002)
Net cash provided by financing activities	110,688,462	65,074,764
<b>NET INCREASE (DECREASE) IN CASH</b>	(4,504,832)	(19,634,238)
<b>CASH BALANCE BEGINNING OF THE YEAR</b>	304,221,609	323,855,847
<b>CASH BALANCE END OF THE YEAR</b>	P 299,716,777 P	304,221,609

See notes to the financial statements





ISABELA I ELECTRIC COOPERATIVE, INC.  
 STATEMENT OF CHANGES IN EQUITY  
 FOR THE YEARS ENDED DECEMBER 31, 2021 AND 2020

	Notes	2021	2020
<b>MEMBERS CONTRIBUTION</b>			
Balance, beginning	P	5,269,700	P 4,842,220
Additional contribution during the year		465,928	427,480
Balance, end		5,735,628	5,269,700
<b>DONATED CAPITAL</b>			
Balance beginning of the year		1,024,097,317	1,028,676,189
Donations received during the year		-	-
Deduction during the year		(4,460,666)	(4,578,873)
Balance end of the year		1,019,636,651	1,024,097,317
<b>MEMBERS' CONTRIBUTED CAPITAL</b>			
Balance, beginning	P	1,185,671,768	P 1,089,770,013
Additional contribution during the year		102,715,224	95,901,755
Balance, end		1,288,386,992	1,185,671,768
<b>REVALUATION INCREMENT</b>			
Balance, beginning		19,272,848	19,272,848
Reclassification		-	-
Balance, end		19,272,848	19,272,848
<b>CUMULATIVE EARNINGS (LOSS)</b>			
Balance beginning of the years		(1,075,453,460)	(1,204,272,872)
Correction of prior years errors	17	5,643,853	8,976,583
Net income for the year		6,026,897	119,842,828
Balance end of the year		(1,063,782,710)	(1,075,453,460)
<b>TOTAL EQUITY</b>	<b>P</b>	<b>1,269,249,409</b>	<b>P 1,158,858,172</b>

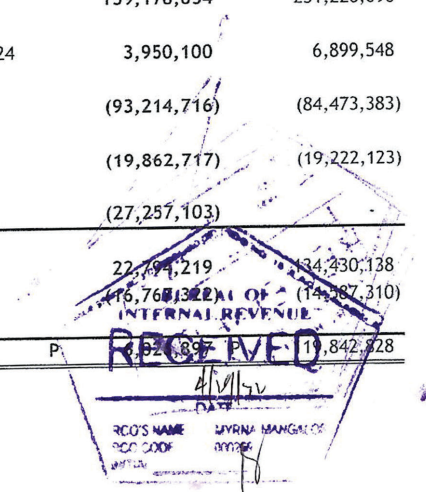
See notes to the financial statements



ISABELA I ELECTRIC COOPERATIVE, INC.  
 STATEMENT OF COMPREHENSIVE INCOME  
 FOR THE YEARS ENDED DECEMBER 31, 2021 AND 2020

		2021	2020
<b>REVENUE</b>			
<b>Pass Through Revenues</b>			
Generation Charges	22 P	2,917,610,891	P 2,502,440,458
Transmission Charges	22	449,898,591	475,708,217
System Loss Charges	22	430,731,661	352,215,750
<b>Total Pass through charges</b>		<b>3,798,241,143</b>	<b>3,330,364,425</b>
<b>Coop Revenues</b>			
Distribution	22	249,892,477	236,387,002
Supply	22	141,189,286	130,614,682
Metering	22	96,679,690	89,904,846
<b>Total Coop Revenues</b>		<b>487,761,452</b>	<b>456,906,530</b>
<b>NET ENERGY SALES</b>		<b>4,286,002,595</b>	<b>3,787,270,955</b>
<b>COST OF SERVICE</b>	23	<b>(3,821,532,135)</b>	<b>(3,250,328,975)</b>
<b>GROSS PROFIT</b>		<b>464,470,460</b>	<b>536,941,980</b>
<b>OTHER OPERATING REVENUE</b>	24	<b>62,923,122</b>	<b>61,568,451</b>
<b>DISTRIBUTION COST</b>	25	<b>(178,356,461)</b>	<b>(164,524,164)</b>
<b>GENERAL AND ADMINISTRATIVE EXPENSES</b>	26	<b>(189,858,467)</b>	<b>(202,760,170)</b>
<b>OPERATING INCOME</b>		<b>159,178,654</b>	<b>231,226,096</b>
<b>NON-OPERATING REVENUE</b>	24	<b>3,950,100</b>	<b>6,899,548</b>
<b>DEPRECIATION EXPENSES</b>		<b>(93,214,716)</b>	<b>(84,473,383)</b>
<b>FINANCE COST</b>		<b>(19,862,717)</b>	<b>(19,222,123)</b>
<b>NON OPERATING EXPENSES</b>		<b>(27,257,103)</b>	
Income Tax Expense - Current		22,794,219	34,430,138
Income Tax Expense - Deferred		(16,766,322)	(14,287,310)
<b>NET INCOME FOR THE YEAR</b>	P	<b>1,822,897</b>	<b>11,842,828</b>

See notes to the financial statements



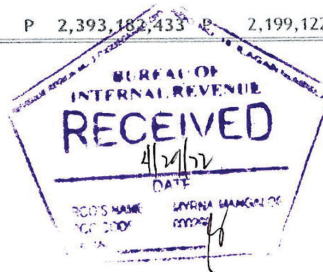
ISABELA I ELECTRIC COOPERATIVE, INC.

STATEMENT OF FINANCIAL POSITION

AS OF DECEMBER 31, 2021 AND 2020

	Notes	2021	2020
<b>ASSETS</b>			
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment-net	6 P	1,037,827,915 P	1,014,972,083
Construction works in progress	7	75,932,989	77,868,965
Restricted Funds	9	26,787,022	45,040,615
Other non-current assets	8	44,015,125	60,905,417
		1,184,563,051	1,198,787,080
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	10	299,716,777	304,221,609
Trade and other receivables	11	789,566,164	578,439,429
Inventories	12	59,770,538	42,135,543
Other current assets	13	59,565,903	75,539,221
		1,208,619,382	1,000,335,802
<b>TOTAL ASSETS</b>		<b>P 2,393,182,433 P</b>	<b>2,199,122,882</b>
<b>MEMBERS' EQUITY AND LIABILITIES</b>			
<b>MEMBERS' EQUITY</b>			
Members' contribution	14 P	5,735,628 P	5,269,700
Donated capital	15	1,019,636,651	1,024,097,317
Members' contributed capital	16	1,288,386,992	1,185,671,768
Revaluation increment		19,272,848	19,272,848
Cumulative earnings	17	(1,063,782,710)	(1,075,453,460)
		1,269,249,409	1,158,858,172
<b>NON-CURRENT LIABILITIES:</b>			
Long-term borrowings	18	182,128,925	176,219,116
Consumers deposit	20	58,272,202	52,699,592
Retirement & Gratuity payable	27	138,125,327	142,100,434
		378,526,453	371,019,143
<b>CURRENT LIABILITIES</b>			
Trade and other payables	21	546,739,964	526,721,400
Short-term loans	19	170,000,000	121,266,740
Current portion on long-term borrowings	18	28,666,608	21,257,426
		745,406,572	669,245,566
<b>TOTAL EQUITY AND LIABILITIES</b>		<b>P 2,393,182,433 P</b>	<b>2,199,122,882</b>

See notes to the financial statements





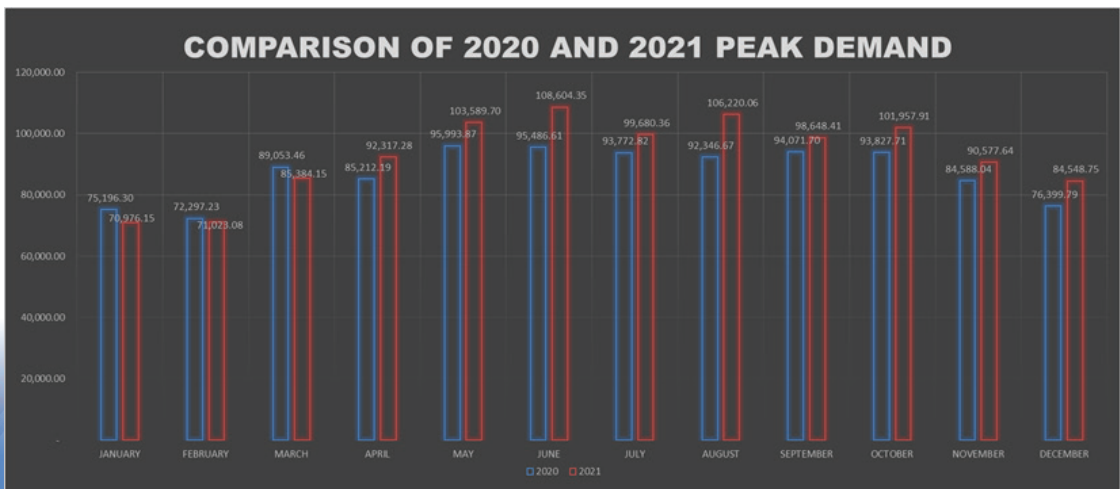
# TECHNICAL SERVICES DEPARTMENT

With the continuous increase of COVID-19 cases changing our daily normal lives to “new” normal, this didn’t stop our department to give excellent service to our Member-Consumer-Owners (MCO’s). Following the yearly Distribution Development Plan (DDP) the technical services department followed and enhanced their projects continuously. The DDP provides strategic direction to the cooperative in determining the necessary projects to keep up with the growing demand in our coverage area.

The Asset Management Division is responsible for strategizing, creating models, and updating technical reports to meet the existing and future needs of the distribution system. This division conducted load projections, simulations, and research to find the technically and financially viable projects that will improve the efficiency and reliability of the distribution system. On the other hand the network management division is responsible for the implementation of these projects, monitoring, maintaining and upgrading of the distribution network and primary distribution facility of the Cooperative like upgrading of lines, installation of reclosers and conversion of lines. Further the Cooperative also maintains and operates 360kw mini-hydro located at Villa Beltran, Ramon, Isabela under the supervision of the Power Generation Management Division.

In 2021, a new 20MVA substation located at Paddad, Alicia was energized to relief the loads of the 15MVA Victoria and Prenza. The newly built substation not only aims to reduce the system loss, improve the reliability and efficiency of the distribution system but more importantly the presence of this substation will secure the needed capacity to cater the present and future load growth in the area brought by the commercialization and industrialization in that area.

The improved Supervisory Control and Data Acquisition (SCADA) System, which was developed with the support of the Network Division, made it easier and faster to control substations, including the new 20MVA Paddad Substation. This allows for a more efficient, safe, and dependable power delivery.





## RELIABILITY INDEX TABLE (in minutes)

MONTH	2020		2021	
	SAIDI	MAIFI	SAIDI	MAIFI
JANUARY	34.728	0.672	8.295	0.682
FEBRUARY	13.808	1.110	12.668	0.752
MARCH	17.880	1.807	8.054	1.199
APRIL	11.394	1.550	6.488	1.500
MAY	65.402	2.825	8.491	1.614
JUNE	59.056	1.628	46.333	1.518
JULY	43.436	1.770	18.812	0.927
AUGUST	15.942	1.946	38.889	2.355
SEPTEMBER	35.025	2.538	86.265	2.937
OCTOBER	25.513	2.486	34.734	1.603
NOVEMBER	27.795	1.039	20.996	0.826
DECEMBER	19.609	0.616	24.976	1.354

In the case of MAIFI, it is the annual average of momentary interruptions per consumer. It is calculated by dividing the total number of consumers by the annual number of momentary interruptions. A momentary outage lasts less than five minutes, which is the time it takes to restore temporary faults. SAIDI is the annual average duration of interruptions per consumer. It is the annual duration of interruptions (sustained) divided by the number of consumers. It is a power outage that lasts longer than five minutes and includes planned, emergency, and unplanned faults that must be repaired.

### TOTAL OF LINE UPGRADING AND EXPANSION 2021

PROJECT	LENGTH OF DISTRIBUTION LINES (KMS)						
	69KV	DC	3-PH	2-PH	1-PH	OS	UB
UPGRADING	0	0	0.763	0.191	4.308	28.664	1.209
EXPANSION	0	2.375	13.923	0.092	13.929	28.288	4.995
CONVERSION	0	0	9.07	0.761	5.83	0.262	0



**SUBSTATION MONTHLY ENERGY (KWH) 2021**

SUBSTATION NAME	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
BATAL	3,854,095	4,003,375	4,159,878	4,932,716	5,565,853	5,843,234	5,535,417	5,855,993	5,480,700	5,143,950	5,127,950	4,762,081
DISTRICKT 1	2,699,606	2,683,815	2,898,258	3,491,913	3,998,816	4,227,123	3,802,439	3,987,355	3,525,645	3,316,002	3,467,283	2,774,779
MALAPAT	3,609,603	3,703,176	3,996,255	4,975,381	5,902,585	6,215,105	5,923,963	6,430,021	5,774,602	5,419,117	5,405,779	4,156,219
NAPACCU	1,896,898	2,038,204	2,348,898	3,098,943	3,378,599	3,877,741	3,510,957	3,706,019	3,510,705	3,625,104	3,124,934	2,373,812
PRENZA	2,610,039	2,983,245	3,599,737	4,260,002	3,930,361	4,323,975	3,953,928	4,157,263	4,000,303	4,180,081	3,862,038	2,962,496
RIZAL	3,308,147	3,368,556	3,844,494	4,804,074	5,455,874	5,434,024	4,978,897	5,366,608	4,922,936	4,846,866	4,664,117	3,582,184
SAN ANTONIO	2,960,409	2,747,370	3,342,740	4,044,923	4,232,613	4,484,415	4,028,269	4,540,231	4,034,279	4,019,686	3,811,124	2,982,940
AUKIA MAIN	4,334,859	4,547,046	4,952,308	4,353,349	3,358,573	3,556,485	3,185,792	3,448,886	3,080,094	2,888,997	2,833,949	2,186,600
SAN FERMIN	3,460,684	3,677,505	4,544,015	5,831,978	5,655,396	5,916,935	5,420,721	6,009,671	5,493,929	6,319,679	6,181,900	4,684,002
GARIT	2,732,130	2,821,487	3,039,493	3,728,832	4,166,388	4,357,136	3,968,327	4,274,430	3,683,085	3,519,367	3,481,154	2,905,688
PADDAD			484									
SMF				2,125,437	4,093,653	4,083,981	3,726,858	4,020,088	3,865,688	3,658,911	3,529,414	2,831,617
				71,754		229,333	321,074	463,343	624,107	733,358	665,094	709,560

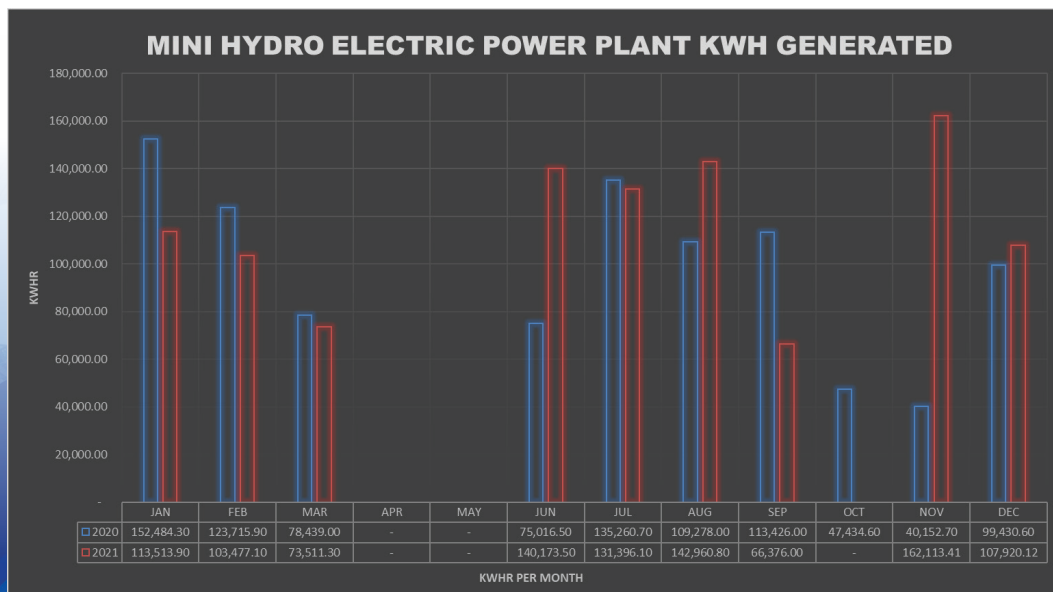
**SUBSTATION MONTHLY ENERGY (KWH) 2020**

SUBSTATION NAME	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
BATAL	4,373,939	4,134,981	4,401,071	4,174,564	4,899,713	5,370,170	5,254,293	4,990,319	5,533,635	4,701,972	4,372,006	4,147,067
DISTRICKT 1	3,372,698	3,135,084	3,296,090	3,126,270	3,755,456	4,165,501	3,732,270	3,648,565	3,851,423	3,278,337	2,980,041	2,850,925
MALAPAT	4,072,403	3,743,212	4,320,350	4,640,418	5,322,183	5,576,911	5,355,781	5,166,558	5,412,038	4,656,464	4,319,672	3,896,528
NAPACCU	1,498,951	1,233,694	1,505,670	1,915,737	1,954,770	2,746,578	3,034,091	2,989,635	3,387,891	3,020,590	2,402,773	2,043,606
PRENZA	2,676,964	2,353,056	3,048,814	3,970,458	3,258,622	3,402,428	3,617,989	3,592,144	4,087,407	3,909,403	3,667,830	3,061,428
RIZAL	3,669,309	3,385,882	3,978,543	4,441,344	4,938,788	5,202,879	4,880,896	4,696,030	4,964,091	4,643,536	4,190,349	3,558,668
SAN ANTONIO	3,216,212	2,763,767	3,776,919	4,692,810	4,196,148	4,149,057	4,054,241	3,920,498	4,061,079	4,112,765	3,864,160	3,259,769
AUKIA MAIN	5,798,970	5,377,063	6,273,783	7,676,561	7,037,391	6,771,842	6,631,515	6,335,448	6,613,188	5,944,730	5,440,171	4,734,093
SAN FERMIN	4,532,217	4,265,218	5,197,689	6,208,338	5,541,711	5,178,799	5,047,232	5,346,723	5,346,723	5,250,352	5,042,795	4,231,263
GARIT	1,984,476	1,877,820	2,087,776	2,340,802	3,295,425	3,762,245	3,685,461	3,455,582	3,747,439	3,168,033	2,996,173	2,830,055

MONTH	DEMAND (KW)		ENERGY (KWH)		DEMAND (KW)	ENERGY (KW)
	2020	2021	2020	2021	% INCREASE	% INCREASE
					% DECREASE	% DECREASE
JANUARY	75,196.30	70,976.15	35,196,139	31,466,470	{5.95}	{11.85}
FEBRUARY	72,297.23	71,023.08	32,269,777	32,573,729	{1.79}	0.93
MARCH	89,053.46	85,384.15	37,886,655	36,726,510	{4.30}	{3.16}
APRIL	85,212.19	92,317.28	43,187,302	45,597,548	7.70	5.29
MAY	95,993.87	103,589.70	44,200,207	49,810,465	7.33	11.26
JUNE	95,486.61	108,604.35	46,326,410	52,549,487	12.08	11.84
JULY	93,772.82	99,680.36	45,293,719	48,356,642	5.93	6.33
AUGUST	92,346.67	106,220.06	43,964,552	52,259,908	13.06	15.87
SEPTEMBER	94,071.70	98,648.41	47,004,914	47,996,073	4.64	2.07
OCTOBER	93,827.71	101,957.91	42,686,182	47,671,118	7.97	10.46
NOVEMBER	84,588.04	90,577.64	39,275,970	46,154,736	6.61	14.90
DECEMBER	76,399.79	84,548.75	34,613,402	36,411,978	9.64	4.94

Maximum Demand 2020: 95,993.87

Maximum Demand 2021: 108,604.35





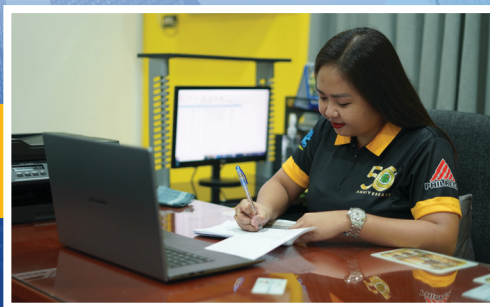
# INTERNAL AUDIT DEPARTMENT

## INTERNAL AUDIT DEPARTMENT ACCOMPLISHMENT REPORT FOR THE YEAR 2021

With the aim of continuously adding value and improvement on the Cooperative's operations gearing towards the fulfillment of its mission and vision, the INTERNAL AUDIT DEPARTMENT performed and completed several activities that have helped in ensuring the effectiveness and efficiency of the cooperative's internal controls, policies and guidelines.

In line with the above-mentioned objective, the INTERNAL AUDIT DEPARTMENT executed the following activities and actions:

- Conducted regular inventory and inspection of all issued tools, office furniture, and transportation and communication equipment to ensure responsible use and proper accountability of Co-op resources and so as to guarantee that all assets are being safeguarded.
- Conducted inspection of line maintenance and construction and as well as validation of clearing operations to ensure that our member consumer owners will receive quality, reliable, secured and affordable electric service.
- Recommended procedures that became an integral part of the Integrated Accounting System (IAS) to ensure accuracy of records and to facilitate the processing of financial reports particularly in posting of bank deposits and tagging of cleared checks.
- Revisited and reviewed some of the company policies, control systems and workflows such as Disconnection and Reconnection Policy, Warehousing Procedures and Procurement Policy.
- Issued significant audit reports with the objective of ensuring compliance and adherence with policy, best practices and industry standards.
- Submitted different reports and analysis with corresponding recommendations and appropriate actions so as to ensure that adequate controls are in place.



# ENERGY TRADING SERVICES DEPARTMENT

As the effect of the novel coronavirus (COVID-19) continue to affect the operations of the Cooperative, the Energy Trading Services Department (ETSD), adopted measures and implemented new ways of helping the Cooperative in its operations.

## **Corporate Planning Division**

The Corporate Planning Division introduced a Business Continuity Plan (BCP) for the purpose of minimizing the disruption and ensuring that the Cooperative remains viable during the COVID-19 outbreak. It also aimed to minimize risk of transmissions within the workplace and minimize health risks among ISELCO-I employees and visiting stakeholders.

Moreover, the Division enhanced the implementation of the Joint Pole Agreement (JPA) by effectively monitoring existing and newly executed agreements with lessees, by adopting an improved scheme in ascertaining the proper amount to be billed to lessees, to ensure that no unauthorized attachments are made in ISELCO-I's poles, and to ensure compliances with government laws, rules, regulations, and ordinances.

Files and documents that were being required by the Energy Regulatory Commission (ERC), Department of Energy (DOE), National Electrification Administration (NEA), and other regulatory bodies, were properly and timely complied by the Division. The Division also commenced in properly keeping relevant records of the Cooperative.

Improved coordination within the Cooperative's departments and personnel were also achieved this year, by properly delegating tasks to responsible departments and monitoring its accomplishments, especially on compliances that require synchronized collaborations among departments.

## **Trading Division**

Despite the challenges in the power industry this year such as the unplanned plant outages for the Month of March, energy price surge for the Month of April and May, shutdown of the Malampaya Plant in October, and the Indonesia's recent imposition banning the exportation of coal to other countries, the Trading Division, through its direct WESM participation, ISELCO-I was able to secure least cost power supply for the Cooperative's energy requirement for this year.

The Division catered to and assisted in the shifting of four (4) customers to Retail Competition and Open Access (RCOA), and the Cooperative is expecting to assist another four (4) big load customers to do the same this coming year.

Moreover, ISELCO-I, through the Trading Division, was able to register and participate in the Philippine Renewable Energy Market (PREM), in order to manage the Cooperative's Renewable Portfolio Standard (RPS) and to ensure its compliance to the existing Government's initiative towards increasing production of energy from renewable sources such as wind, solar, biomass, and other alternatives to fossil and nuclear electric generation.

The Cooperative was also able to fully realize its goal in implementing the Net Metering Program to its member-consumer-owners. The said program enables an ordinary electricity consumer to become a “prosumer”. As a prosumer, the ordinary electricity consumer generates electricity for its own consumption, as well as sell any excess generation to the distribution grid.

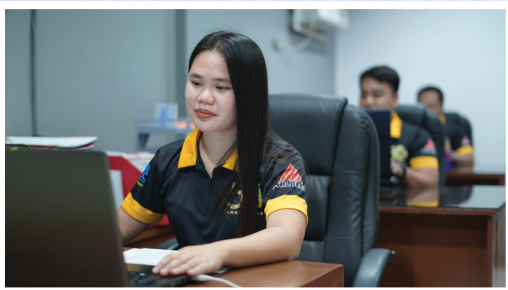
Finally, ISELCO-I, through the collaboration of the Third-Party Bids and Awards Committee (TPBAC) and Energy Trading Services Department (ETSD), was able to successfully conclude the Competitive Selection Process (CSP) for the 19 MW power requirement of ISELCO-I, which was awarded to South Premiere Power Corporation (SPPC). The same secured the Cooperative’s additional reliable capacity and energy price for the next ten (10) years.

**Management Information Services Division**

The Division closely monitored the deliveries of DC Tech Micro Services, Inc. by conducting timely inventory counts of its accomplishments based on the executed Contract of Lease dated 8 February 2018. All Departments were also enjoined to provide their comments and/or recommendations on the delivered services of DC Tech. Through the collaboration of all Departments and key personnel, the Cooperative was able to realize the implementation and delivery of the following:

CCTV Installation on Main Office and Substation	37% accomplished
Vehicle Tracking System	50% accomplished
Deployment of queuing machine at Santiago City Branch	1 unit
Connectivity of RCOA Customers	60% accomplished
Upgrading of Meter Reading Gadgets and Printers	when needed
Continuous upgrading of the Billing and Collection System (UBMS)	80% accomplished
Continuous upgrading of the Accounting and Inventory System (IAS)	80% accomplished
Continuous upgrading of Human Resource Information System (HRIS) and Payroll System	50% accomplished
Installation of Asset Management System (DIS)	75% accomplished

Lastly, the Division aims to migrate in digitalizing the records keeping of the Cooperative, to ensure efficient management, distribution, and storage of files, without compromising data privacy by properly documenting the whole process, from uploading down to file accessing.

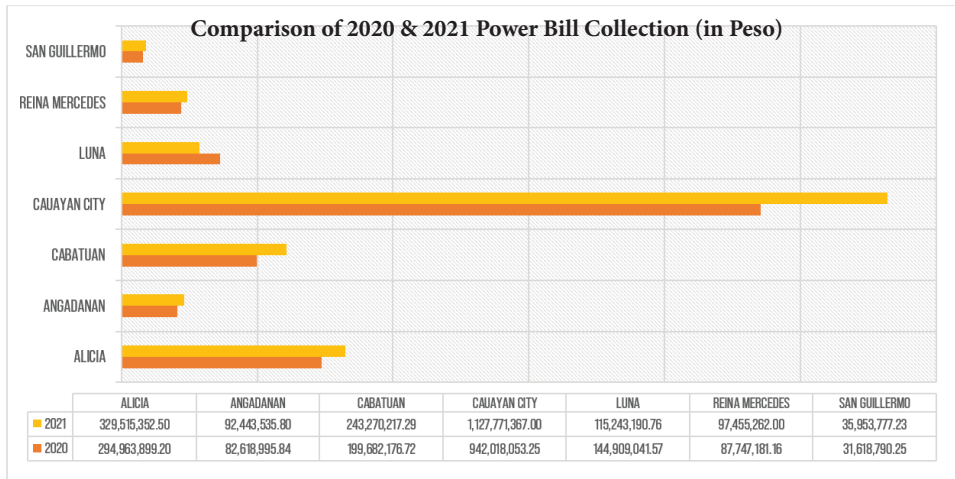




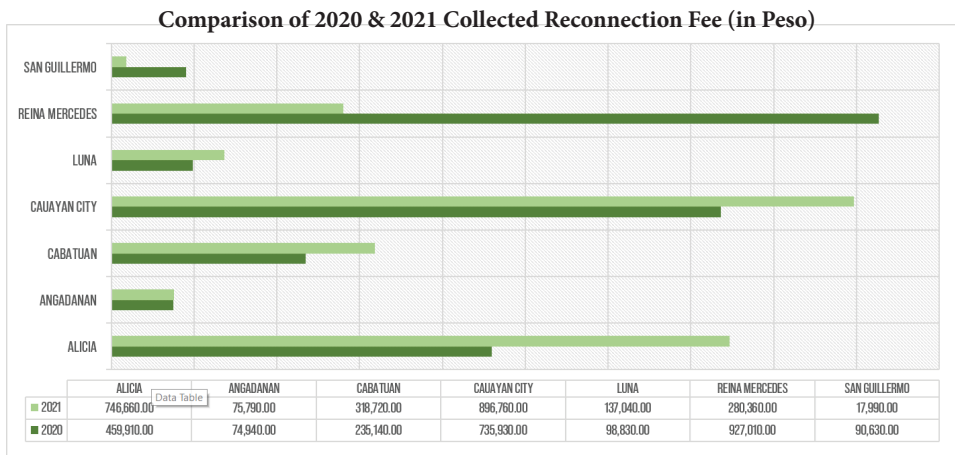
# NORTH AREA OPERATION MANAGEMENT DEPARTMENT

The following data and graphs show the North Area Operation Management Department's accomplishments on different aspects of the Cooperative's business operations:

## A. Financial Aspect



North-AOMD's total collection for the year 2021 amounted to Php 2,041,652,702.58, an increased of 12.64% compared to year 2020 Php 1,783,558,137.99, with a difference of Php 258,094,564.59.



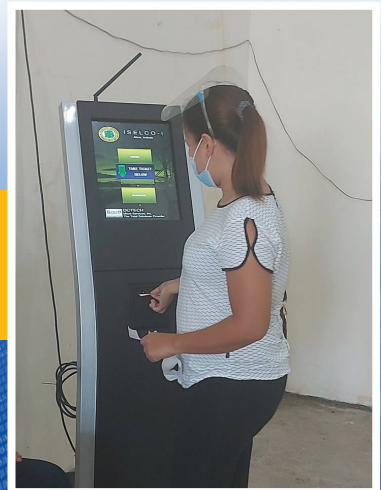
In year 2021, the overall collected reconnection fee decreased as the policy on Service Fee of the Cooperative resumed in the month of October 2021. Different establishments and work agencies (public/private) were slowly going back to business.

## B. Technical Aspect

Replacement of defective kWh meter	1,563	kWh meters
Clearing of line	392.8	km
Pole metering/clustering	5,177	kWh meters
Transformer load management	496	distribution transformers
Apprehended consumer	16	consumers
Feeder load balancing	220	feeders
Pole grounding installation	3,574	grounding rods
Upgrading of line	50	secondary lines
Monitoring of disconnected/pulled out kWh meter	1,292	kWh meters
Inventory of street lights/CCTV/amplifier	22,047	units
Replacement of rotten pole	270	poles
Replacement of rotten crossarm	172	crossarms
Installation of dist. transformer fuse cut-out	61	fuse cut-outs
Installation of lateral line fuse cut-out	45	fuse cut-outs
Installation of compression connectors	406	connectors
Pole insertion	166	poles
Pole inspection	2,244	poles
KWh meter inspection	12,591	kwh meters
New consumer connection	3,274	consumers
Relocation of pole	167	poles

## C. Institutional Aspect

Complaints/requests received and acted	6,849	complaints/requests
Application processed	3,766	applications
House wiring inspected	3,312	installations
Papremyo sa resibo winners	384	winners

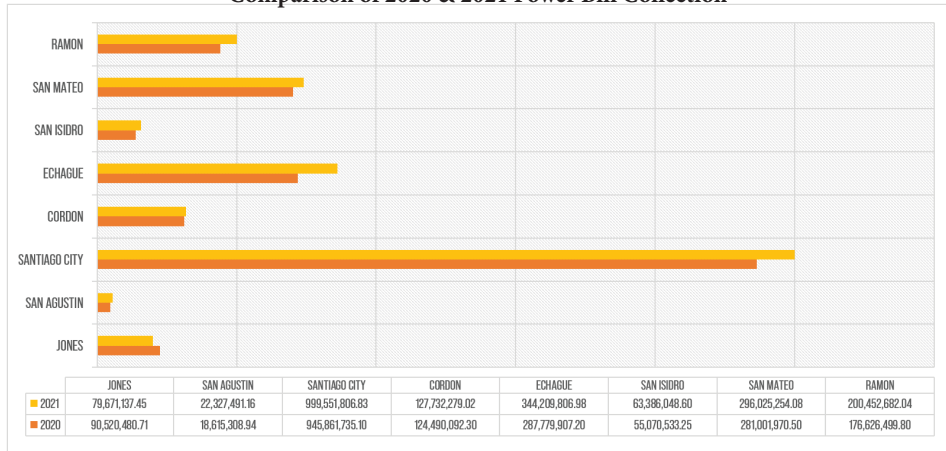


# SOUTH AREA OPERATION MANAGEMENT DEPARTMENT

The following data and graphs show the North Area Operation Management Department's accomplishments on different aspects of the Cooperative's business operations:

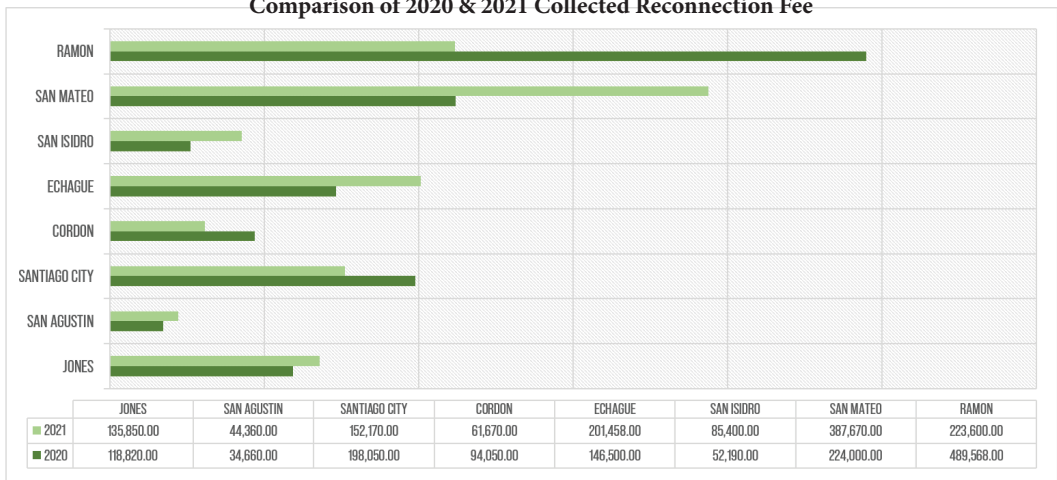
## A. Financial Aspect

**Comparison of 2020 & 2021 Power Bill Collection**



South-AOMD's total collection for the year 2021 amounted to Php 2,133,356,506.16, an increased of 7.16% compared to year 2020 Php 1,979,966,527.80, with a difference of Php 153,389,978.00.

**Comparison of 2020 & 2021 Collected Reconnection Fee**



Some of the municipalities from the South Area within ISELCO-I's coverage area has an increase of reconnection fee collected due to resumption of the Cooperative's policies and operations together with the different sectors.

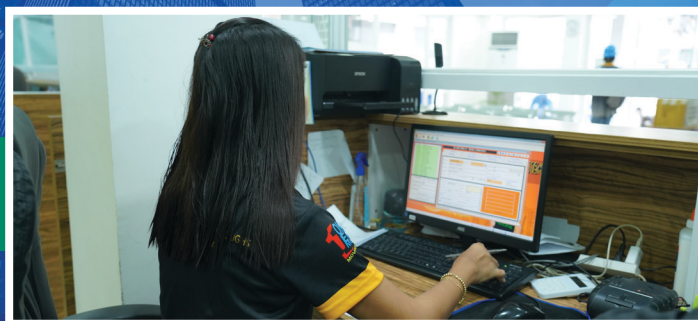


## B. Technical Aspect

KWHM Inspected	8,608	kWh meters
Apprehended consumer	16	consumers
Transformer Load Management	1,524	units
Lines cleared (km)	324.86	kms
KWHM clustered (old and new)	4,434	kwh meters
Defective KWHM replaced	2,920	kwh meters
Pole grounding installed	263	pcs
Distribution transformer fuse cut-out installed	129	units
Streetlight inventoried	39,383	street lights
Poles replaced(S/C/W)	314	poles
Broken insulator replaced	1,251	units
Streetlight repaired	691	units
Reconnected consumers	21,309	consumers
Replaced blown out fuse link	2,243	pcs
Retag poles inserted	149	poles
Poles w/out grounding inspected	659	poles
Cross arm replaced	332	cross arm
Cut-out arrester installed	18	units
Poles Inspected	4,170	poles
KWHM installed(new)	3,453	kWh meters
transformer replaced/installed	142	units
Excavation and Guying	193	units
Upgrading of Lines/sitios or purok	165.3	span
Pulled out KWHM (illegal recon.)	3	kwh meters
Feeder Load Balancing	103	feeders
Monitoring of Disconnected KWHM	804	kwh meters

## C. Institutional Aspect

Disconnected houses	27,654	consumers
Complaints received	9,006	complaints
Complaints acted	10,286	complaints
Inspected HW Installation	4,786	applicants
Consumers Load inspected	1,098	consumers
Pole inventoried (Cable TV/Telecom)	15,542	poles
Turn on order released	4,089	applicants
Applicants attended Pre-Membership Education Seminar (PMES)	2,823	applicants
Papremyo sa Resibo	510	gifts
Mortuary assistant for MCOS	682	consumers





## ACKNOWLEDGMENT

We take this opportunity to express our sincerest appreciation for your involvement in the Cooperative's undertakings. We treasure every gesture of concern that you have extended throughout the years.

From :  
The Board of Directors,  
Management, Staff, and Employees



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**Vision:**  
An excellent power service distributor in the archipelago focused on bringing delight to our member-consumer-owners.

**Mission:**  
To deliver high quality electric service responsive to the changing consumer's demand.

ISELCO-I Annual Report 2021

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